



SFMTA
Municipal
Transportation
Agency

Commuter Shuttles Pilot Update

SFCTA CAC
June 24, 2015

Pilot Status

- Began August 2014
- Concludes end of January 2016
- During-pilot field data collection completed, analysis underway
- Evaluation will be completed in July
- Planning conducting environmental review for potential permanent program
- Internal recommendations for potential permanent program in July

Evaluation Components

- Project administration
- Before- v. during-pilot field data collection
- Overall picture of shuttle activity
- Shuttle citations/incidents
- Rider/Muni driver survey
- Shuttle impact on VMT and GHG
- Community feedback
- Shuttle provider efforts re: congestion

Project Administration

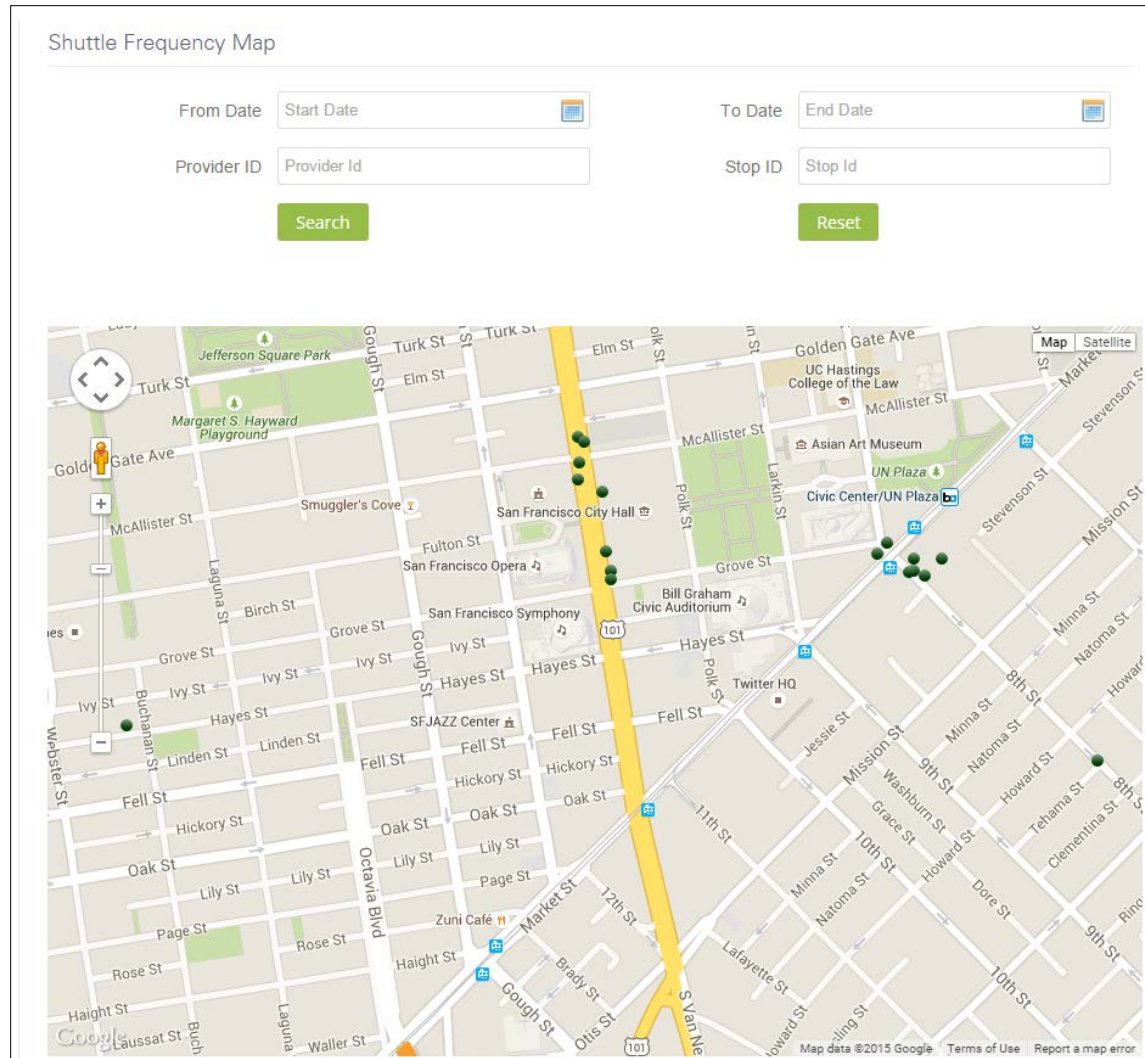
- Regulatory/permit approach successful
- Enforcement a challenge
- Effective/consistent GPS data collection/analysis requires more effort than anticipated

Before v. During-Pilot Field Data

- June 2014 v. June 2015



Shuttle Activity



Shuttle Citations/Incidents



Rider/Muni Driver Surveys



Shuttle Impact on VMT and GHG



Community Feedback

- 311 comments
- Public meetings
- Supervisors' offices
- Direct contact with commuter shuttle project managers
- Feedback from shuttle providers

Shuttle Provider Efforts

- Demand at some zones requires scheduling and coordination among shuttle providers
- Assistance from Bay Area Council
- Requests from SFMTA

Pilot Timeline

- June 2014: Pre-pilot field data collection
- August 1, 2014: Pilot launch
- Summer 2015: During-pilot field data collection
- Summer/Fall 2015: Evaluation of pilot, development of long-term policy proposal
- Fall/Winter 2015: Long-term policy vetting/review/adoption
- January 2016: Pilot complete

For more information

<http://sfmta.com/projects-planning/projects/commuter-shuttles-policy-and-pilot-program> (or, search “commuter shuttle” at SFMTA.com)

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