



**SFMTA**  
Municipal  
Transportation  
Agency

# **Muni Service Equity Strategy**

Presentation to  
SFCTA Plans and Programs Committee  
April 19, 2016

# Building on Affordability and Access

- All San Francisco residents within ¼ mile of a transit stop
- Systemwide Improvements
  - 10% service increase
  - New buses and trains
  - 40 miles of transit priority streets
- Affordable Service
  - 97,000 people signed up for Free Muni for Low/Moderate Income Youth, Seniors and People with Disabilities
  - 80,000 people signed up for Lifeline Pass
- Muni Equity Strategy



## MUNI SERVICE EQUITY STRATEGY REPORT

San Francisco Municipal Transportation Agency  
Fiscal Year 2016-17 and 2017-18

April 2016



**SFMTA**  
Municipal  
Transportation  
Agency

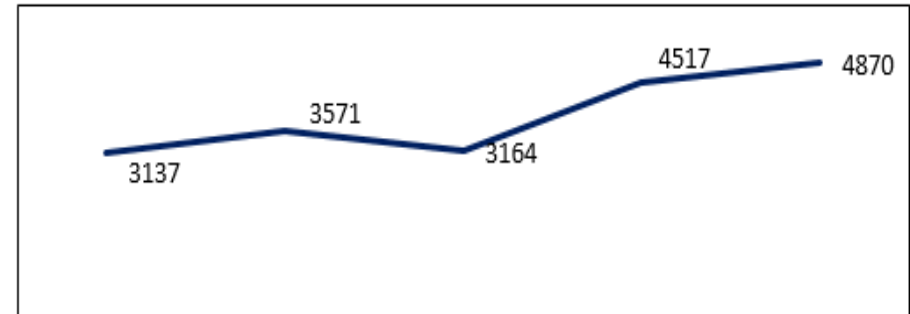
# Equity Strategy Principles

- **Create transparency about service conditions** by establishing a 2014 baseline and then reporting annually on changes in conditions
- **Evaluate service at all times of day**, to highlight the importance of providing high quality service to accommodate a diversity of jobs and other trip patterns
- **Distill large datasets** down to 2-3 Key Needs; ground-truth key needs through collaborative outreach process
- Pursue Citywide and neighborhood-specific recommendations that are **deliverable in a 1-2 year timeline and will lead to measureable improvements** on routes in the focus neighborhoods, as well as routes that are heavily used by seniors and people with disabilities

### Service Improved Citywide and in focus neighborhoods between 2014 and 2015

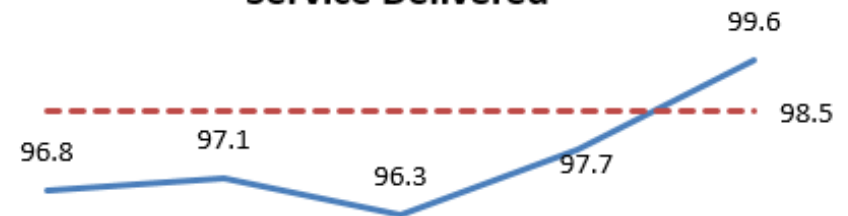
- On time performance increased 7% in the past 12 months
- In-service vehicle breakdowns reduced by 10%
- New buses coming every day, new LRVs arrive this fall

### Annual Average LRV MDBF



FY12 Average FY13 Average FY14 Average FY15 Average FY16 Average

### Annual Average Percent of Scheduled Service Delivered



FY12 Average FY13 Average FY14 Average FY15 Average FY16 Average

# Equity-Related Capital Investments in CIP

- Almost \$3 billion in capital investments underway that will benefit Equity Strategy focus populations
  - New buses and LRVs
  - Muni Forward corridor projects (e.g., San Bruno Ave)
  - Citywide Transit Signal Priority
  - Central Subway
  - Geary BRT Phase 1
- An additional \$21M in investments incorporated into two-year capital budget

# FY17-18 NEW CAPITAL PROJECTS

| Key Need   | Neighborhood/Target                                  | Line        | Recommendation for FY 17-18  |
|--|--|-------------|--|
| Improve service reliability on 31 Balboa   | Citywide Accessibility, Tenderloin/SOMA              | 31          | Add bus bulbs on 31 Balboa in Tenderloin as part of DPW curb ramp project  |
| Improve service reliability on the 19 Polk, 27 Bryant, and 47 Townsend                                 | Tenderloin/SOMA                                      | 27          | Implement travel time and reliability toolkit north of Market St where travel time is slowest along 27 route                       |
| Improve reliability for 27 Bryant  | Inner Mission  | 27          | Implement travel time and reliability toolkit north of Market Street and on 5th Street where travel time is slowest along 27 route |
| Faster transit times to key destinations, such as SFGH and City College                                | Western Addition                                     | 9/9R and 22 | Add transit signal priority on Fillmore St.  |
| Improve service reliability in the outbound direction for the 14 Mission, 14X, and 49 Van Ness-Mission | Excelsior/Outer Mission                              | 14X         | Longer-term SFMTA is partnering with MTC and SFCTA to evaluate freeway managed lanes project (14X)                                 |
| Improve service reliability on 8 Bayshore  | Citywide Accessibility, Chinatown, Visitacion Valley | 8, 8AX, 8BX | Create transit/pedestrian street on lower Stockton   |
| Improve service reliability on 8 Bayshore  | Citywide Accessibility, Chinatown, Visitacion Valley | 8, 8AX, 8BX | Develop capital project to improve transit and walking conditions on Kearny  |

# FY17-18 Equity Strategy

## Service Recommendations

- Service recommendations designed to address key needs in Equity Strategy neighborhoods and for Citywide accessibility
- Service recommendations consistent with the remaining Muni Forward proposals and are a combination of route changes, running time adjustments & frequency increases
- Service increases and route extensions to be implemented through reinvesting travel time savings and through other service efficiencies



# FY17-18 NEW SERVICE IMPROVEMENTS

| Key Need  | Neighborhood/Target                                  | Line        | Recommendation for FY 17-18   |
|---|--|-------------|---|
| Address schedule delays that are impacting reliability on the 23 Monterey toward Bayview  | Bayview  | 23          | Run on Industrial and Palou instead of deviating to Produce Market; reinvest travel time to improve on-time performance |
| Improve service reliability and reduce crowding on the 29 Sunset                          | Bayview, Excelsior/Outer Mission                     | 29          | Increase peak period service in FY17 on the 29 Sunset   |
| Improve reliability for 12 Folsom Pacific   | Inner Mission  | 12          | Implement Rincon Hill Recommendations to reroute the 12 Folsom  |
| Improve reliability for 12 Folsom Pacific   | Inner Mission  | 12          | Vet a more direct route to 24th Street BART Station   |
| Improve Reliability on KT from Downtown toward Bayview                                    | Bayview  | KT          | Redesign rail schedule, including running time adjustments  |
| Improve service reliability on 8 Bayshore   | Citywide Accessibility, Chinatown, Visitacion Valley | 8, 8AX, 8BX | Begin increased use of non-freeway route in AM Peak after Potrero construction is completed                             |
| Improve service reliability on the 19 Polk, 27 Bryant, and 47 Townsend                    | Tenderloin/SOMA                                      | 19, 27, 47  | Schedule adjustments for 19 Polk (to address congestion variability through Tenderloin)                                 |
| Improve service reliability on the 19 Polk, 27 Bryant, and 47 Townsend                    | Tenderloin/SOMA                                      | 19, 27, 47  | Rebuild 47 schedule and run on Townsend instead of Harrison and Bryant  |
| Improve service reliability on the 19 Polk, 27 Bryant, and 47 Townsend                    | Tenderloin/SOMA                                      | 19, 27, 47  | Shorten 19 Polk at SFGH to reduce crowding & improve OTP, part of proposed 19/48 reroute                                |
| Improve service reliability on the 7R Haight-Noriega and 5 Fulton local in PM peak period | Western Addition                                     | 7R and 5    | All day rapid service and service increases recommended for 7R Haight-Noriega in 2017                                   |
| Address crowding on 8AX   | Visitacion Valley                                    | 8AX         | Increase peak period service in FY17 on the 8AX Bayshore Express  |
| Reduce crowding on 38R Geary Rapid in the PM peak   | Tenderloin/SOMA                                      | 38R         | Reinvest travel time savings from Phase 1 of Geary BRT into increased peak period service                               |
| Improve service reliability on the 7R Haight-Noriega and 5 Fulton local in PM peak period | Western Addition                                     | 7R and 5    | All day rapid service and service increases recommended for 7R Haight-Noriega in 2017                                   |



# Muni Service Equity Strategy Two Year Cycle

**Spring/Summer 2015:**  
Establish baseline, identify problems, propose strategies

**Summer/Fall 2015:**  
Begin community outreach, refine strategies

**January 2016:**  
Present year-over-year progress and new proposals to SFMTA/ SFCTA Boards

**Spring 2016:**  
Adopt Equity Strategy to inform SFMTA two-year budget

**Summer/Fall 2016:**  
Continue Outreach and monitor performance against baseline

**Winter 2017:**  
Report progress to SFMTA/ SFCTA Boards

# Questions/Discussion?

